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Senior Manufacturing Quality and Professional

A proven senior leader recognized for the ability to reduce costs, improve product and service quality through statistical analysis and process improvements. Played key roles in Manufacturing and Quality management positions increasing first pass yield, reducing cost per unit, and reducing physical and process waste. Led numerous high profile successful cross functional strategic teams, contributing to significant gains in cost reduction, productivity gains, and continuous quality improvements.

Professional Experience

Benjamin Moore & Co., Montvale, NJ Leading chemical manufacturer of premium coatings and resins

Director of Quality, 2006 – present

Developed and implemented the Benjamin Moore Quality Management System, leveraging the ISO 9000 template which drove continuous quality improvement throughout Supply Chain. Directed 6 Quality Managers, Product Evaluation Laboratory with 14 technicians, with indirect reports from all plants.

- Coordinated the selection and implementation of our Lean/Six Sigma projects that yielded over \$850,000 in annual savings.
- Implemented a statistical process control (SPC) program for both paint and acrylic resins, improving first yield pass by 15%.
- Developed an effective root cause analysis and corrective actions (RCA/CA) process, reducing non conformances by over 35%.
- Drove a quality auditing system gauging the quality of product, resin, and colorant focusing upon the underlying processes, testing, and data analysis.
- Created a vendor qualification and certification program, applied statistical analysis to identify trends and opportunities to shrink spec ranges, thus reduce variances in our own production processes
- Conducted trend analysis for all product related complaints and collaborated with both Supply Chain and Product Development to determine root causes and implement corrective actions.

Supply Chain Manager of Quality and Training, 2002 – 2005

Drove continuous quality improvement at the plant level by developing quality and training plans, implementing root cause analysis, lean manufacturing, and continuous quality improvement efforts.

- Managed the implementation of an enterprise wide standard protocol and test method document control system with approval and management of change processes.
- Created the Plant Quality Manager and Six Sigma job roles and assisted in the development of the entire plant organizational structure.

- Created corporate quality and training vision, developed the role of Quality Assurance Lead to provide on site quality assurance testing.
- Reduced batch recalls by over 50% and manufacturing trade credits/sales by 96%.

Central Operations Manager, 2001 - 2002

Oversight role created after restructuring combining manufacturing and distribution.

Responsibility included three manufacturing plants and four distribution centers.

- The three plants contributed to a cost reduction of \$.0186/gallon below plan and the four distribution centers collectively averaged a \$.084/gallon decrease from plan while posting an order fulfillment rate of 99.10%.

Central Manufacturing Manager, 1999-2000

Responsibility and accountability for all manufacturing functions within the Operations organization to include leading 7 North American manufacturing sites managing 650 non union employees.

- Assisted in implementing the rationalization of our manufacturing plants, consolidating production to reduce overall costs which significantly decreased manufacturing costs and increased profitability.
- Coordinated all major capital expenditures and collaboratively developed business plans for all seven plants.

Plant Operations Manager, Milford, MA, 1989-1999

Responsible for all functions of one of the largest production and distribution centers, generating over \$68 million in sales with total operating expenses of \$9 million per year.

- Increased total production capacity by over 400 % and average batch size from 650 to 2,500 gallons, reducing labor cost per gallon by over 70%.
- Coordinated all expansion projects with both internal and external engineering resources, including capital expenditures totaling over \$12 million.
- Oversaw successful \$1 million clean up of on site contamination.

Business Development Representative

Education

Master of Business Administration, Management, Iona College, 2003

BA, Alfred University

Professional Associations, Awards, Certifications, Patents

American Society for Quality, Certified Quality Manager, 2005

Achieve Global Leadership Certified Trainer, 2004

Beta Gamma Sigma, life member, 2003

Six Sigma Green Belt Certification, Shaw Industries and Benjamin Moore, 2002 & 2004

American Society for Quality, senior member, 2002-present

New England Coatings Association, Vice President and Man of the Year, 1999

Share patent for Float Dispensing System, 1997

Massachusetts Governors Award for Toxic Use Reduction (Milford Plant), 1995

National Paint & Coatings Association, Industry Achievement Award, 1994

National Paint & Coatings Association, National Pollution Prevention Award (Milford Plant), 1994

Chairman, Massachusetts Paint Council, 1991-1993

